

VETSOURCE®



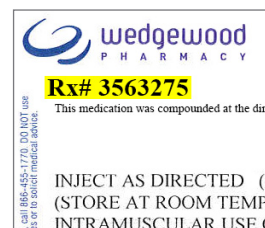
How to Refill Compounded Prescriptions



Refill Instructions

Refilling your compounded medication is as easy as 1, 2, 3!

1. Go to portal.securevetsource.com/PetOwner.html and click on *Request a Refill*.
2. Enter the Wedgewood prescription number and zip code, then select the checkbox to indicate your order is a compounding refill and click *Request Refill*.
Note: The prescription number can be found on the prescription label (see image).
3. When prompted, enter the last 4 digits of your credit card on file.



Your order will be routed directly to Wedgewood Pharmacy if refills are available. If no refills are available, your veterinarian will receive a notice to approve the prescription, which will then be routed to Wedgewood Pharmacy to dispense. Please contact your veterinarian to confirm your refill order has been approved.

About Compounded Medications

A compounded medication is uniquely formulated for your pet. It's based on a prescription from your veterinarian instructing a pharmacist to mix specific drug ingredients to meet the medical needs of your pet, including flavoring, dosage, and delivery method. If you have questions about the use of a compounded medication, please contact your veterinarian.

Your pet's medication will be dispensed and shipped by Wedgewood Pharmacy. Formulation times may vary. Medication typically arrives within 3-5 business days of the ship date. Your credit card will reflect a charge from Wedgewood for the prescription, and a charge from Vetsource if a service fee was assessed at the time of purchase. If you have any questions about your order, please contact Vetsource's Pet Owner Care team at the number below.

Vetsource Pet Owner Care

(877) 738-4443
HomeDelivery@vetsource.com
Monday-Friday | 5 a.m.-5 p.m. PT
Saturday | 7 a.m.-1 p.m. PT

Wedgewood Pharmacy

(877) 909-9653
Monday-Friday | 8 a.m.-8 p.m. ET
Saturday | 9 a.m.-5 p.m. ET